

Where To Get Your Medicare Questions Answered



Call the Medicare Helpline

1-800-MEDICARE (English and Spanish)

1-800-633-4227

TTY 1-877-486-2048

- General Medicare information.
- Medicare booklets. May also be available in audiotape (English and Spanish), Braille, Spanish, Chinese, and large print (English and Spanish).
- Answers to Medicare Part A and Part B coverage questions.
- Information about Medicare health plan choices in your area including cost, benefits, quality, and other information.
- Information about Medicare patients' rights and appeal rights.
- Information about nursing homes in your area.
- Information about Medicare events and activities in your area.
- The most up-to-date phone numbers (including TTY for information on Medicare bills and services; and general information on: fraud and abuse, buying Medigap or long-term care insurance, appeals and complaints, and programs to help pay medical bills for people with a low income.

For more information, see your *Medicare & You* handbook. If you need a copy, call 1-800-MEDICARE (1-800-633-4227).

Hours to Call:

- 24 hours a day, 7 days a week to listen to pre-recorded answers to frequently asked questions in English or Spanish. Or, speak to an English or Spanish speaking operator.

Look on the Web:

- Visit www.medicare.gov to get more information on Medicare, order booklets, and compare health plans, Medigap policies, nursing homes, and more! The "Medicare Personal Plan Finder" can help you choose the right health plan.