



## Billing for Certain Injectable and Infused Medicare Part B Drugs

Vendor Name _____
Vendor Telephone Number _____
Vendor Address _____
Name of CAP Supplied Drug(s) _____

This fact sheet is for people with Medicare Part B who get certain injectable or infused drugs administered in their doctor's office or in an outpatient specialty center.

If you get this fact sheet, your doctor has decided to order one (or more) of your injectable or infused drugs through the vendor listed in the box above. We are giving you this fact sheet to let you know that you will get paperwork from the vendor and see the vendor's name on your statements from Medicare.

This new way for your doctor to order your drug(s) is called the Competitive Acquisition Program (CAP). The CAP **isn't** the same as Medicare prescription drug coverage. The CAP is a program for supplying certain drugs that are included under Medicare Part B and that are administered by your doctor.

### What will be different?

The CAP allows doctors to order certain Medicare Part B-covered drugs through an approved CAP vendor. The vendor, instead of your doctor, will bill Medicare for payment of your drug(s). Not all Medicare Part B injectable or infused drugs are included in the CAP.

If you get a Medicare Part B drug that's not included under the CAP, Medicare will still cover your drug, but your doctor won't be able to order the drug through the approved CAP vendor. Your doctor will have to bill Medicare and you for the drug.

If you get more than one Medicare Part B drug, one may be covered under the CAP and one may not. If this is the case, you may get a bill from your doctor for one drug and a second bill from the approved CAP vendor for the other drug.

**The CAP won't change your Medicare Part B drug coverage. Your injectable or infused drug(s) will continue to be covered by Medicare Part B as long as they are reasonable and necessary. However, you will get paperwork from the vendor and notice the vendor's name on statements from Medicare.**



## What will be different? (continued)

- You will get a Medicare Summary Notice that will have the name and address of the vendor. A Medicare Summary Notice is the statement you get every three months that says “This is not a bill” and that lists the details of the services you got. The notice will tell you what Medicare paid for your drug(s) and if there is a balance.
- If you also have to pay a separate coinsurance amount to cover the cost of your drug(s), the bill will be sent from the vendor.

**Note:** You may not have to pay a coinsurance amount if you have additional health coverage (like Medigap or help from your state) that pays for some or all of the costs that Medicare doesn't cover.

## Will Medicare still cover my injectable or infused drugs?

The CAP won't change your Medicare Part B drug coverage. Your injectable or infused drug(s) will still be covered by Medicare Part B as long as they are reasonable and necessary.

## What if I have questions about a bill that I get from the vendor?

Contact the vendor to get answers to your questions about your bill for Part B drugs. The name and contact information for the vendor is included on the bill.

Due to recent changes in legislation, an approved CAP vendor must verify with your doctor that you received the billed CAP drug before they can collect any coinsurance from you or your insurance company. However, they may send you a bill before they verify that you received the drug. Therefore, it's especially important that you contact the vendor and ask for more information if you disagree with a bill you get from the vendor (for example, if you are billed for a drug you didn't get or for the wrong drug). If you still disagree with the bill, you can file a grievance with the vendor. The bill will have information about how to file a grievance.

If you aren't satisfied with the results of the vendor's grievance process, you can get help from Noridian, the carrier who handles bills for the vendor. Noridian will review your file and may be able to correct your bill if there is a mistake. Noridian can also help you file an appeal if you would like to do so. If you need to contact Noridian, call 1-800-MEDICARE (1-800-633-4227) and a customer service representative will transfer your call.

If you are still dissatisfied or have additional questions about the CAP, call your State Health Insurance Assistance Program (SHIP) for assistance. Call 1-800-MEDICARE (1-800-633-4227) to get the SHIP telephone number. TTY users should call 1-877-486-2048.



## **What can I do if I need help paying my coinsurance?**

If you need help paying your coinsurance for a CAP drug, the approved CAP vendor can assist you in finding other help. Contact the vendor for more information. You can find the name and telephone number of the vendor on your bill or on your Medicare Summary Notice.

Also, if you have limited income and resources, your state may have programs to help you pay for your Medicare out-of-pocket costs. Call your State Medical Assistance (Medicaid) office and ask for information on Medicare Savings Programs. Call 1-800-MEDICARE (1-800-633-4227) or visit [www.medicare.gov](http://www.medicare.gov) on the web. Under “Search Tools,” select “Find Helpful Phone Numbers and Websites.”

## **How can I get more information?**

- Call the vendor listed on the front of this fact sheet.
- Call 1-800-MEDICARE (1-800-633-4227) and ask the customer service representative about the CAP. TTY users should call 1-877-486-2048.
- If you need help in resolving a billing issue with the vendor, call 1-800-MEDICARE (1-800-633-4227) and they can transfer your call to Noridian.
- Visit [www.medicare.gov](http://www.medicare.gov) on the web. Select “Frequently Asked Questions” at the top of the page.
- Call your State Health Insurance Assistance Program. To get the telephone number, call 1-800-MEDICARE (1-800-633-4227), or visit [www.medicare.gov](http://www.medicare.gov) on the web.